

Case Study

Intelligent RPA (end-to-end) Automation Improved Nonprofit's Efficiency and Productivity

Webuters implemented the power of robotic process automation (RPA) to help a nonprofit speed up its operations. By automatically performing repetitive tasks, RPA eliminated the need for human efforts. This not only increased efficiency, but it also improved the quality of the nonprofit's work. The effects of RPA were seen almost immediately thanks to the streamlining of processes and an overall increase in productivity.



Why The Need For RPA?

Many businesses across the globe have obtained digital transformations through Robotic Process Automation. And Blue Prism is an acting bridge for RPA, rendering proper alignment to complex RPA solutions to simplify things while helping you gain security, agility, flexibility, and speed to leverage maximum business potential. With Blue Prism, businesses can quickly and easily get started with the right technology.

Challenges Encountered

Our customer is a non-profit organization that sits at the intersection of environmental certifications for sustainability in forestry, agriculture, and tourism. Since their inception, they were using different legacy systems along with Salesforce as their centralized platform. However, because their processes were manual and reliant on human error for most of their work, they contacted Webuters to automate their business processes for error-free, faster operations.

Webuters was able to improve their efficiency by automating their processes and removing the need for human interaction.



Customer Challenges

The dependency on manual process was the reason for low slow operational speed. It was time for the business to remove costs and errors from people performing tedious and repetitive processes. RPA was suggested to overcome:



Remove Data Gaps

Eliminate error-prone manual data entry, rules, and processes in Salesforce that are being done through legacy system.



Speed Up Operations

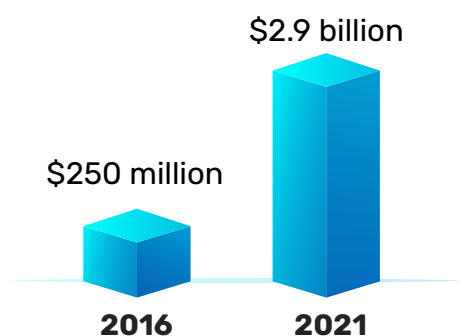
Improved productivity, internal control over data and enhanced accuracy to increase the staff satisfaction.



Improved Internal control & Compliance

To make managing and operating business for compliance as easy as never with automated processed.

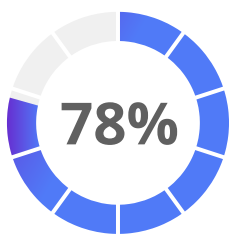
Forrester Said



The RPA industry will grow from \$250 million in 2016 to \$2.9 billion in 2021.

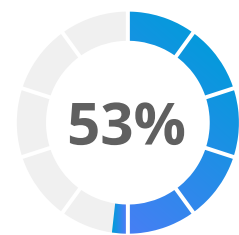


RPA and Future!



Those who have already implemented RPA expect to significantly increase investment in RPA over the next three years.

Businesses have already started their RPA journey and many more plan to adopt RPA in the next two years.



- Deloitte Global RPA Survey

Reasons for RPA Adoption

- ◆ Load-balancing, auditing, and encryption with improve efficiency and productivity.
- ◆ Scaled-up clever automation that is secure, professionally auditable, and fully compliant to modern-day business demands
- ◆ Execute complex jobs smoothly and replace manual execution with automated implementation
- ◆ Reducing business costs, refining productivity, and leveling up customer satisfaction.
- ◆ Driving business benefits with automated business processes.
- ◆ Implement RPA to reduce labor intensive tasks by 85%



Salesforce Automation with Blue Prism - Faster Operational Speed

As the technology partner for the customer, we combined Blue Prism RPA with Salesforce CRM and automated the manual processes. With implementation of RPA the business observed an overall improvement in the business operations – improved operational speed, increased productivity, low technical barriers, refocusing the skilled employees, better internal control and compliance.

Results



◆ 85% Manual Work reduction

Automation of fundraising in Salesforce to reduce the manual entry process for business users.

◆ Approval flow Automation

Automation of business approvals flow in salesforce using Native approach.

◆ Contract Process Automation

Digital contract creation and signing process automation for compliance team of business.



Contact Us

We have helped many businesses to leverage the benefits of RPA. Your competitors are enjoying flexibility, accuracy, and timelessness with RPA adoption, don't be left behind.!

Contact us at : info@webuters.com